



BELIEVE-IT-SOLUTIONS (PTY) LTD

Defined IT Governance. Predictable Stability.

Registration No: 2025/958134/07
66 Geldenhuys Street, Randfontein 1759
087 500 0002 | info@believe-it-solutions.co.za
<https://believe-it-solutions.co.za>

Privacy Policy



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66 Geldenhuys Street, Randpoort, Randfontein, 1759

Email: info@believe-it-solutions.co.za

Website: <https://believe-it-solutions.co.za>

Effective Date: 24/02/2026

1. INTRODUCTION

BELIEVE-IT-SOLUTIONS (PTY) LTD ("we", "us", "our", or "the Company") is committed to protecting your privacy and ensuring that your personal information is collected and processed lawfully in accordance with the Protection of Personal Information Act 4 of 2013 ("POPIA") and other applicable South African laws.

This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website or engage with our services.

2. INFORMATION WE COLLECT

We may collect and process the following categories of personal information:

2.1 Information You Provide Directly

- Full name
- Email address
- Telephone number
- Company name



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- Job title
 - Billing information
 - Information submitted via contact forms or service enquiries

2.2 Information Collected Automatically

- IP address
- Browser type and version
- Device information
- Pages visited
- Date and time of access
- Cookies and tracking data

3. PURPOSE OF PROCESSING

We process personal information for the following purposes:

- Responding to enquiries
- Providing and managing IT services
- Contract administration
- Billing and payment processing
- Risk management and cybersecurity
- Legal and regulatory compliance



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- Improving website performance and user experience

We only process personal information where there is a lawful basis, including:

- Consent
- Contractual necessity
- Legal obligation
- Legitimate business interest

4. DISCLOSURE OF INFORMATION

We may disclose personal information to:

- Employees and authorised contractors
- Service providers and operators (e.g., hosting providers, cloud platforms)
- Legal advisors and auditors
- Regulatory authorities where required by law

We do not sell personal information to third parties.

5. INTERNATIONAL TRANSFERS

Where personal information is transferred outside South Africa (e.g., cloud services), we ensure appropriate safeguards are in place in accordance with POPIA.



6. DATA SECURITY

We implement appropriate technical and organisational measures including:

- Firewalls
- Endpoint protection
- Access controls
- Data encryption (where applicable)
- Secure backups
- Monitoring systems

7. RETENTION OF INFORMATION

We retain personal information only for as long as necessary to fulfil the purpose for which it was collected, or as required by law.

8. YOUR RIGHTS UNDER POPIA

You have the right to:

- Request access to your personal information
- Request correction or deletion
- Object to processing
- Withdraw consent (where applicable)



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- Lodge a complaint with the Information Regulator

Information Regulator (South Africa):

Website: <https://www.inforegulator.org.za>

Email: enquiries@inforegulator.org.za

Tel: 010 023 5200

Requests may be submitted to our Information Officer at:

Email: info@believe-it-solutions.co.za

9. COOKIES

Our website may use cookies to enhance user experience. You may disable cookies in your browser settings; however certain functionality may be limited.

10. CHANGES TO THIS POLICY

We reserve the right to update this Privacy Policy from time to time. Updated versions will be published on our website with a revised effective date.